



## QUALITY POLICY

The Quality Management System of our company complies with the requirements of standard **ISO 9001:2015**. With this system, the General Management is committed to:

- A) Customer satisfaction,
- B) Meet the needs and expectations of interested parties and legal requirements such European and National Legislation / Regulations Standards, health and safety standards, etc.
- C) The implementation and continuous improvement of quality management system

The scope of the Quality Management System is:

- **DESIGN, DEVELOPMENT, PRODUCTION, SALES AND TECHNICAL SUPPORT OF ELECTRONIC TAXIMETERS, ELECTRONIC BOARDS AND COMPONENTS FOR LIFTS AND MACHINES.**

As part of this commitment, the company determines the following measurable Quality Objectives (Quality Objectives): 5.3.

1. To have the fewest possible nonconformities (system, services, Certification Body)
2. To succeed in meeting the requirements and needs of its customers for the services provided (minimize complaints consistently promised delivery time).

To achieve these goals, the company operates a Quality Management System (QMS) that complies with the requirements of the International Standard EN ISO 9001:2015.

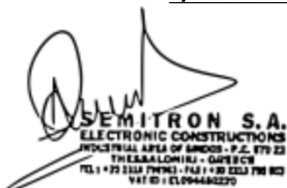
The quality objectives are reviewed in order to continually improve the QMS in ISO 9001:2015.

The company's management is committed to provide all necessary material and human resources to achieve its goals.

The entire staff is required to follow the procedures and guidelines resulting from the implementation of the QMS.

For the

**SEMITRON S.A. / SEMITRON SA**



**THESSALONIKI, 01.03.2017**